



Keystone Experts and Engineers - CE Courses

Course: Burst Pipes - Investigating & Identifying Cause

Credit Hours: 1hr

Objective: This course is designed to inform insurance adjusters and other claims personnel what to look for when evaluating the cause of burst pipes.

Course: Classifying and Evaluating Earthquake Damage

Credit Hours: 1hr

Objective: This seminar will give an overview of the structural evaluation of property damage due to earthquakes. Upon completion of this course, attendees should have a basic understanding of typical structural damage as a result of earthquake and of the investigative process required to determine the extent of structural repair required after an earthquake.

Course: Identifying and Evaluating Cause & Extent of Residential Roof Damage **Credit Hours: 1hr**

Objective: This course explains the functionality, composition, and installation standards of residential roof systems. Furthermore, it describes what to look for when determining the cause of damage to residential roof systems. Adjusters will learn what to look for when determining if the damage is related to: wind, hail, construction defect, typical wear and tear, poor maintenance, and intentional damage. This information will aid insurance adjusters in determining policy application and/or determining if subrogation is applicable.

Course: Identifying Structural Damage Related To Flood

Credit Hours: 1hr

Objective: Provide insurance adjusters with information pertaining to the evaluation of structural damage following a flood. We will discuss the various flood-related forces and how to identify damage to a structure caused by them

Course: Post Fire Structural Damage

Credit Hours: 1hr

Objective: This seminar will give an overview of the structural evaluation of property damage due to fire. It will include a discussion of repair options for wood, concrete and steel structural components. Upon completion of this course, attendees should have a basic understanding of typical structural damage to wood, concrete and steel as a result of fire events and of the investigative process required to determine the extent of structural repair required after a fire.

Course: Selecting and Using Experts - Ethics

Credit Hours: 1hr

Objective: "What REALLY Happened?" Selecting and Utilizing Forensic Experts in Insurance Claims" is a continuing education course outlining how insurance adjusters should select, communicate with and compensate experts and/or consultants to ensure ethical standards are upheld. In particular, the program focuses on helping adjusters choose a qualified consultant and how to communicate effectively with that consultant to ensure an unbiased and untainted report of findings.

Course: Structural Evaluation Following a Hurricane

Credit Hours: 1hr

Objective: Assisting adjusters in evaluating a structure for damage caused by a hurricane.

Course: Evaluating Wall Sheathing

Credit Hours: 1hr

Objective: This course is designed to inform insurance adjusters how to determine the cause of damage to residential wall sheathing, properly evaluate the extent of damage and become more familiar with proper repair methods.

Course: Identifying Wind vs. Surge

Credit Hours: 1hr

Objective: Identifying Wind vs. Surge is a course designed to inform insurance adjusters how to identify and classify structural damage following a catastrophic event in which multiple perils were involved.